

## PRODUCT OVERVIEW

# Eligibility & Reconciliation

Accelerate your eligibility processes and prevent bad data from creating downstream problems. Ensure accurate billing for premiums and eliminate invalid claim payments – all while satisfying your members and customers.

## Attack the Root Cause

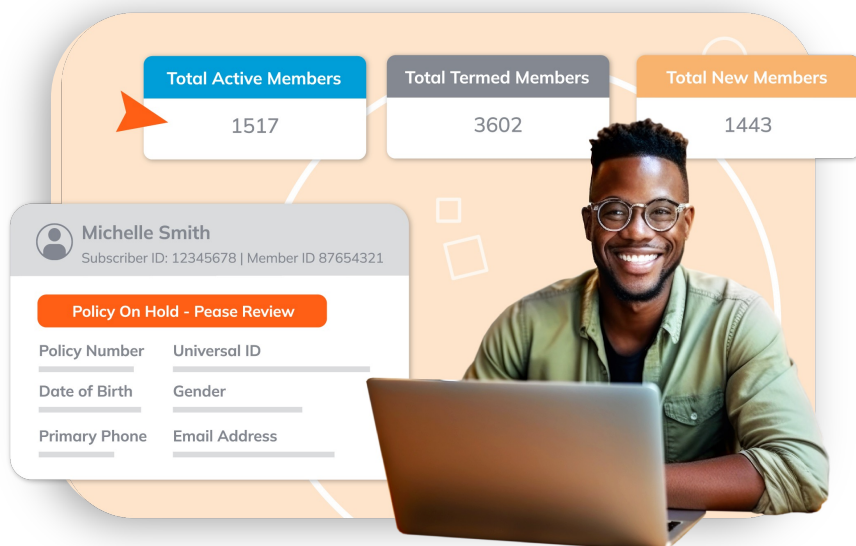
Many problems can arise – member data can be invalid or fail to transmit, leading to unbilled premiums or payment of ineligible claims. With Eligibility, incoming transaction files are quickly validated, transformed, and archived. This solution immediately identifies bad data then corrects the problem or generates an alert so that a human can analyze, so you can have confidence in your data.

## Streamline Your Reconciliation

Automated reconciliation with most 3<sup>rd</sup> party systems, including the federally funded marketplace (FFM) and state-based exchanges (SBEs) when applicable.

## Empower Your Teams

Your team can access each member's demographic and transactional history in a modern, easy-to-use dashboard. Update member data and control what gets sent downstream, giving you confidence in your data.



## Feature Highlights

### Plan Portal

- Online portal for plan users
- Work queue & tools for errors
- Log & archive

### Data Incoming

- FFM & state-based HIX
- Large group HRIS systems
- Reconciliation process with third-party systems

### Data Outgoing

- Generate & transmit transaction files
- Reconciliation process with third-party systems

### File Formats

- 834s
- 820s
- Flat files
- XMLs
- And more