

PRODUCT OVERVIEW

Provider Portal

Seamlessly collaborate with providers and care teams in one, centralized destination to boost digital engagement and streamline operations. Empower providers with intuitive tools and actionable insights that enhance population health and drive stronger business outcomes.

Streamline Collaboration to Improve Efficiency

Reduce friction by improving collaboration between your plan, your members, and providers with Patient 360, Provider Scorecards, and Care Plans. Facilitate better care coordination and health outcomes through seamless digital experiences that align care managers, providers, and their patients.

Empower Providers to Improve Care Quality and Patient Satisfaction

Facilitate provider self-service with all the the tools and insights needed to deliver quality care, while reducing the administrative workload for time-consuming provider inquiries. These include:

- ✓ View eligibility and benefits
- ✓ Claims and authorization status
- ✓ Real-time authorization requests
- ✓ Care plan details
- ✓ Patient history and 360 insights
- ✓ Plan policies and forms
- ✓ Provider attestation

Feature Highlights

Provider Features

- Patient 360 insights
- Authorizations & Medical Criteria Review
- Authorizations pre-check
- Attestation
- Claims
- Benefits

Sponsor Features

- Authorization rules engine for instant determination
- Patient alerts to provider

Care Coordination

- Provider Scorecard
- Shared Care Plan
- Document Manager
- Secure Messaging

Security

- Advanced security for complex provider roles

